

## WELCOME TO OUR NEW ONLINE WATERLINK eWALLET USER GUIDE

1. GO TO > [Online Booking Page](#)
2. REGISTER (top right)
3. GO TO > My Account

From here you can:

- o **Edit Your Account** – edit your personal account
- o **WATERLINK eWALLET** – top up your account
- o **My Bookings** – view current Bookings
- o **My Ferry Crossings** – view previous history
- o **Concession Requests** – available to local Cornish residents only

### > Select: “WATERLINK eWALLET”

Plymouth Boat Trips Crossing wallet allows you to easily board and cross our ferry services without the need to carry cash. You can top up your wallet at any time and use it to pay for your ferry tickets.

**You will automatically receive 5% discount every time you pay for a Ferry Crossing using your WATERLINK eWALLET when boarding.**

- **TOP UP eWALLET** – Simply add the amount you wish to pay onto your Waterlink eWallet and your Card details.  
Minimum amount of £10 to a Maximum £100.
- **Refresh eWallet Code** = *You can refresh your Waterlink eWallet Code at any time, if you are worried someone else has access to your personal QR Code, i.e.: if you have lost your device used to access your QR Code.*
- **Lock eWallet** = *This prevents any further transaction on your account and invalidates the wallet code.*

**YOU ARE NOW READY TO USE YOUR ‘WATERLINK eWALLET’.**

## WHEN BOARDING THE FERRY

– simply show your saved QR Code on your device, Google or Apple Wallet.



### LOW BALANCE WARNINGS:

- You will receive an automatic email when your account is below £10.
- When boarding, a low balance pop-up will appear, to remind you to Top-Up.

Full WATERLINK eWALLET [TERMS & CONDITIONS](#)

Enquiries: 01752 253153

email: [info@plymouthboattrips.co.uk](mailto:info@plymouthboattrips.co.uk)

*We look forward to welcoming you onboard*

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